

Day Camp Cancellation Policy

Transfer Requests

Please complete the Change of Enrollment form for all Day Camp session transfers. Transfer requests are not guaranteed. Requests must be made 1 week prior to each camp. Summer Day Camp Sign-Up Spectacular discounted fees and camp session deposits are non-transferable. Regular payment policies apply: balances resulting from a transfer must be paid 1 week prior to the start of the camp.

Cancellations

No cash or credit card refunds are issued unless a Day Camp session is cancelled by the Kroc Center.

Cancellation credits will be issued via a Kroc Center Gift Card and distributed directly to the participant.

Cancellation at least one week prior to the start of the camp session: Full credit on a Kroc Center Gift Card toward Kroc Center programs minus the \$25 non-refundable deposit fee.

Cancellation less than one week prior to the start of the camp session: No credit will be issued.

Credit applications are available at any venue Guest Service Desk and the Day Camp Office. All credit applications must be submitted prior to the week of desired cancellation.

No prorated credits will be issued for partial attendance at a camp session or missed days due to illness, behavioral issues, or any other reason. Credits are: applicable towards any Kroc Center program, not redeemable for cash, will not be put on any credit card account, and do not expire.

Please allow for one to two weeks for your credit request to be processed. Gift Cards will be issued at the Day Camp Office or the Gymnasium Guests Services Desk. Gift Cards will not be mailed.



RAY & JOAN
KROC CENTER
SAN DIEGO, CA