

Rate Change Announcement for Members who joined prior to December 31, 2018

Starting in January 2019, our membership prices will be increasing for NEW members. You will see these new prices on our website, price boards, and other marketing pieces throughout the center. However, as long as you remain an active member at the Kroc Center, **your prices will not increase for 2019**. In other words, provided your membership does not lapse (some exceptions will apply), you'll pay the same amount that you currently pay. Below are some details about the logistics of the fee increase by membership payment type:

Auto draft

The majority of our members pay via Auto draft, meaning that around the 20th of each month we charge the checking account or credit/ debit card of the account holder. If this is how you pay, provided your membership payments remain paid and in good standing, you will continue to pay your same monthly dues through the end of 2019. Please note that failed payments due to expired credit cards or insufficient funds must be corrected within 30 days to maintain your current rates.

Annual Payments

If you pay annually, provided your membership does not expire for a more than a month, you will pay the old annual rate when you renew in 2019.

Exceptions for suspended accounts and reasonable return.

Members returning after a medical or dormant hold may reactivate at the old rate through 2019.

